

The Link



November 2011

When your *career* is what matters, there's only one option...LifeStyle Options, Inc.

Caregiver of the 3rd Quarter



Congratulations to **CARLA MALDONADO**, who has been awarded Caregiver of the Quarter. Carla joined LifeStyle Options in February 2008.

Carla finds the most rewarding part of the job is when she sees the big smiles on her clients' faces when she walks in the room, and they say "I'm glad you are here".

Her advise to fellow caregivers is to "have a lot of patience and laughter. It's the key to your clients' hearts!"

Carla is excited about her new bundle of joy coming in December...a boy!

Congratulations, Carla!



Carla Maldonado
C.N.A.

Happy Holidays!

With the holiday season fast approaching, please be sure to give staffing enough notice if you need time off during this busy season. Please give at least **2 weeks notice** when requesting a day off so that staffing can find a replacement. We know this is a busy time for everyone, including our clients, so please be sure to plan ahead!

Have A Wonderful Holiday!



Policy Review



TOPIC: PHONES

Remembering policies can be difficult. Please refer to your Handbook or call Staffing. Here are this month's Policy Tips:

- ~ No personal calls can be made or received from your clients' phone.
- ~ No texting while with your client.
- ~ No blue tooth devices at any time!
- ~ When answering the phone say "Johnson's residence, this is Jane". Only give your first name and don't identify yourself as a caregiver.

Happy Birthday

11/4 Maritza Soto
11/5 Jacinta Hamilton
11/7 Darrin Grant
11/7 Audreita Brumley
11/7 Gloria Podunavac
11/7 Felicia Tribble
11/8 Ayishatu Habibu
11/8 Allen Nimusiima
11/8 Adeola Sulaiman
11/10 Arame Diagne
11/11 Margarette Joseph
11/11 Dhea Villar
11/12 Modupe Bandele
11/12 Barbara Cxyz
11/12 Rachel Simeon
11/14 Nathalie Jackson
11/15 Iris Billones
11/16 Tsetsgee Mendbayar
11/18 Evelyn Gibson
11/18 Kyla Massimb
11/19 Cornelia Pitts
11/20 Raymond Arce
11/20 Channell States
11/21 Corinne Aigner
11/21 Ashley Billups
11/21 Cheryl Prell
11/21 Fernando Tayao
11/23 Roseline Floriant
11/23 Candace Golabek
11/23 Angelica Reyes
11/24 Aime Hammer
11/24 Yuna Nasan-urt
11/25 Maryann Ugboaja
11/26 Rosalinda Gatuz
11/26 Rhonda Williams
11/27 Helen Ozobia
11/29 Katherine Orange



Happy Birthday

November Events

Alzheimer's Disease Month
American Diabetes Month
Family Caregivers Month
National Home Care Month

11/11 Veterans Day
11/17 Homemade Bread Day
11/24 Thanksgiving
11/29 Square Dance Day



Office Closed

The Corporate office will be closed **Thursday, November 24th** and **Friday, November 25th** due to the Thanksgiving holiday.

Checks will be mailed on Wednesday, November 23rd at 3 pm. Direct deposit will be on Friday, November 25th.



Please remember on-call is for emergencies only at ext. 3.

The Holidays are coming!

Do you know how many CAP points you have?

Wouldn't it be nice to have that Visa Card in your wallet when shopping for your friends and family? Build your points by:

- Referring friends & family to join our team
- Getting your CPR
- Completing educational modules
- and more...

If you're working at least 12 hours in the last 30 days, you may redeem your points! Call Staffing to see how many points you have, and enjoy the benefits of your hard work!

C.P.R Training

Be prepared! Get your CPR certification now.

Where: Corporate office
1501 E. Woodfield Rd., #201N
Schaumburg, IL 60173

When: November 17th

Time: 12:30p – 4:00p

Cost: Class: FREE
Supplies: \$20 (for book and card)



For class sign up call **(847) 240-7330 ext. 3**



Quote

Success is to be measured not so much by the position that one has reached in life as by the obstacles that one has overcome while trying to succeed.

~Booker T. Washington